

Kevin Merritt

From: Kevin Merritt
Sent: Thursday, October 25, 2018 8:19 AM
To:
Cc:
Subject: RE: CCW computer

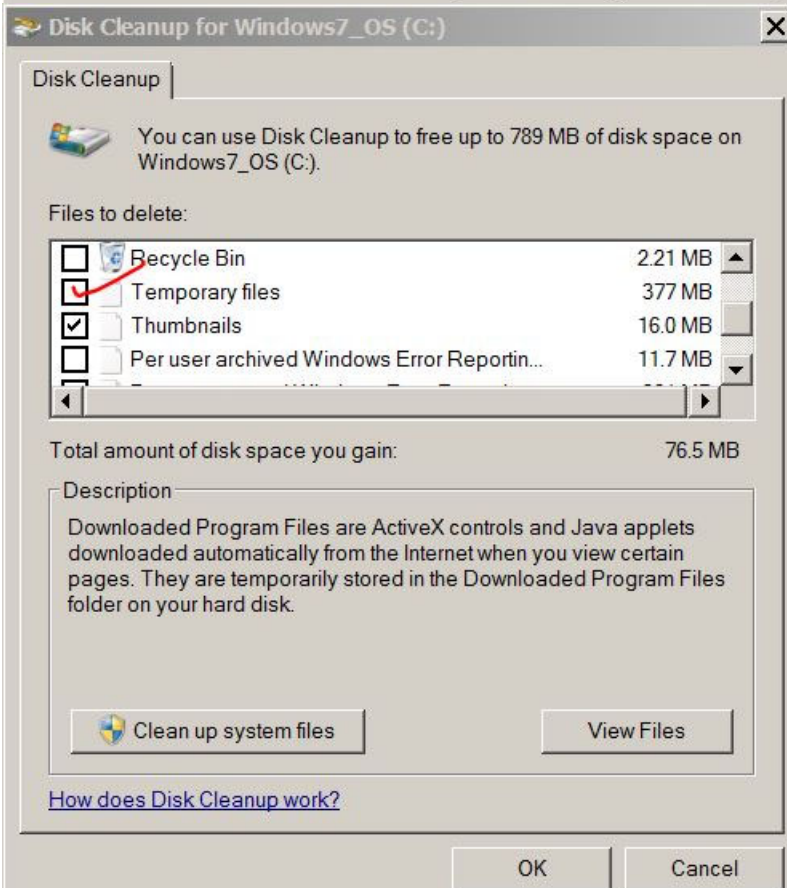
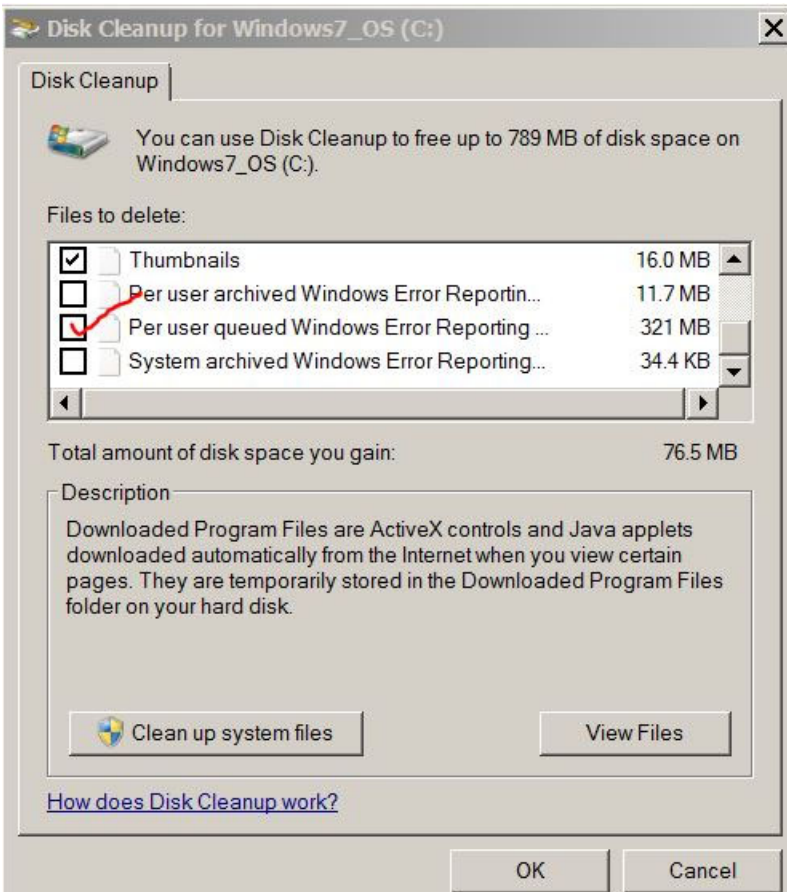
Most likely the issue is caused by the anti-virus being expired. Here is what you do.

Disable the anti-virus. (If it has expired you will want to renew it or uninstall it after the complete cleanup process including running ccleaner

Run Disc Cleanup

1. Click Start.
2. Go to All Programs > Accessories > System Tools.
3. Click Disk Cleanup.

Remove the files I have checked in red in the pictures below.



Then open a browser and download Ccleaner from Filehippo: https://filehippo.com/download_ccleaner/

